



Auburn Business Modernization Program

University Senate Briefing

October 15th, 2024

Modernization efforts will increase efficiency and improve decision-making



Better Access to Data and Reporting



Improved Decision-Making



Improved Student, Faculty and Staff Experience



Streamlined Business Processes



Increased Efficiency

Program Guiding Principles



Start with the end in mind, focusing on the larger campus goals of academic and student success, research, and business modernization enabled by IT



Apply an **Auburn-wide lens** to institutional value instead of a unit/department-only lens



Demonstrate value through identification and implementation of short-term opportunities, or “quick wins”, that support and build towards Auburn’s longer-term strategic vision



Maintain a hyper-focus on **improving the experience of Auburn students, faculty, and staff**



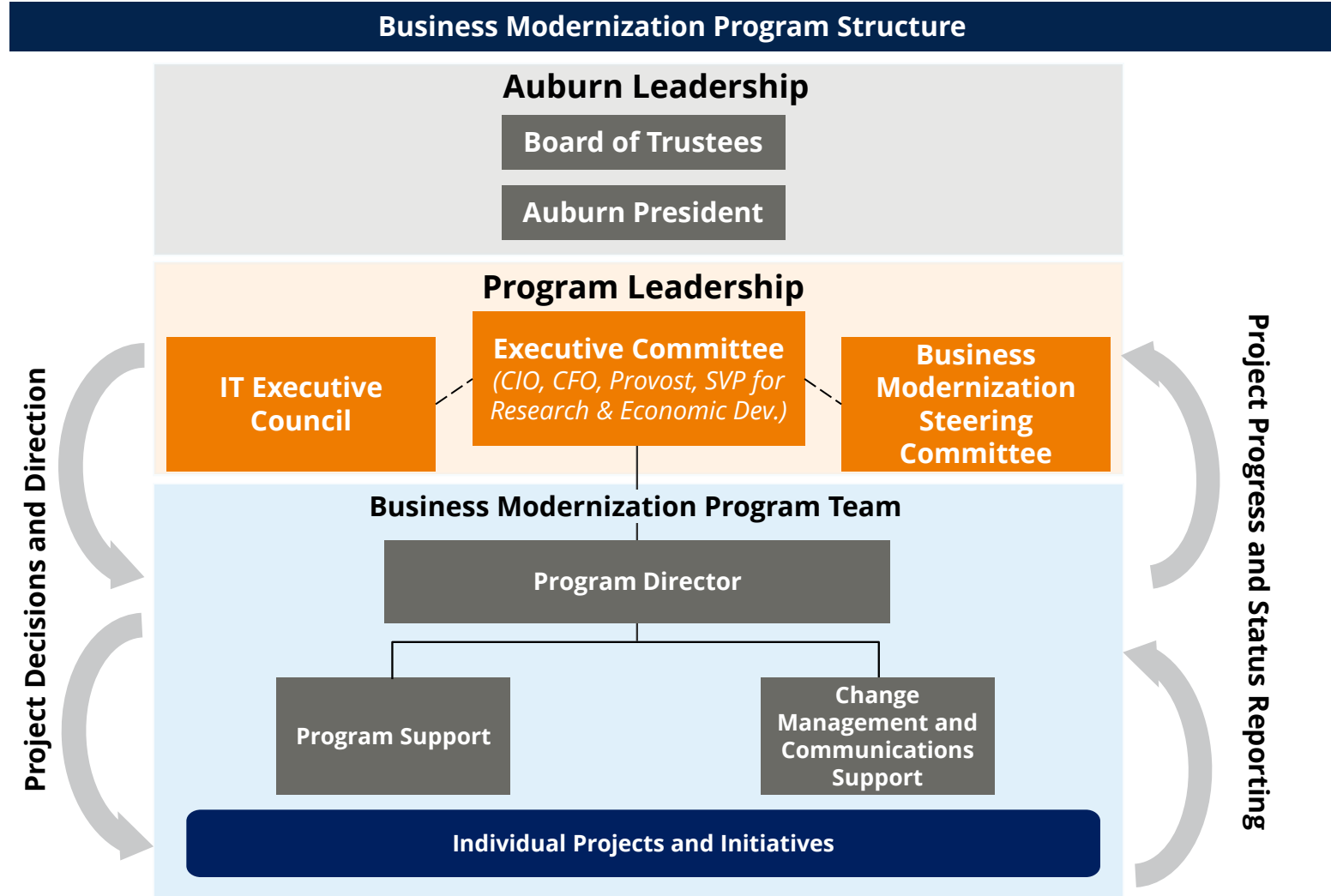
Engage relevant stakeholders across academic, administrative and research units, extension services, business partners, and the broader Auburn community throughout the Business Modernization journey



Limit disruption to core “keep the lights on” activities from an IT and University perspective

Approach the Business Modernization Program as **a comprehensive program** that is **supportive of Auburn’s strategic plan**, leveraging the power of **effective program management, change management, and communications as foundational components** to bring everyone along for the journey from Day 1.

Program Structure



Business Modernization Steering Committee Membership

Membership

Co-Chairs:

- *Kelli Shomaker, CFO/SVP of Finance (Administrative)**
- *Jim O'Connor, CIO/VP of IT (Administrative)**

Members:

- Steve Taylor, SVP Research and Economic Development (Research)*
 - Vini Nathan, SVP Academic Affairs/Provost (Academic)*
 - Karen Batty, Registrar (Academic)
 - Amy Douglas, AVP of Business Office/Controller (Administrative)
 - Kevin Duvall, Director of Technology (Administrative, Distributed IT)
 - Branden Farmer, Faculty Member (Academic)
 - Joffery Gaymon, VP of Enrollment (Administrative)
 - Jason Hicks, Dean (Academic)
 - Chuck Hunt, Enterprise Systems Director/Business Modernization Program Director (Administrative)
 - Jennifer Kerpelman, AVP of Research (Research)
 - Erin Lewis, Chief Advancement Operations and Strategy Officer (Administrative)
 - Karla McCormick, AVP of Human Resources (Administrative)
 - Traci McGill, Director (Internal Audit)
 - Tobias Mense, AUM CIO (Administrative)
 - Jennifer Mueller-Phillips, Dean (Academic)
 - Amy Serafini, Assistant Professor (Academic)
 - Shanda Tuck, Strategic Business Officer (Administrative)
 - Barrett Warren, Director of Student Services (Student Affairs)
 - Jack Hilton, Student Government Association President (Student)
- *Meeting participation may increase to include representative leadership from individual Program projects, Program Management team support, and other Auburn leaders and stakeholders as non-voting attendees depending on the topics discussed.*
- ** denotes member of Business Modernization Executive Committee.*
- *() = denotes Auburn stakeholder groups represented.*

Appointment Term

With the exception of the co-chairs and Business Modernization Program Director, members are appointed for a term of three years, with a staggered roll-off beginning in year 2 to limit loss of committee knowledge. Members who must leave the committee prior to their three-year term expiring will nominate a replacement from the same functional area. The nominee will be approved by the Executive Committee. The Student representative shall be the current Auburn Student Government Association President.

Overview of Modernization Initiatives and Benefits

Initiative Area	Benefits
ERP (Banner)	Identify and assess costs, timing, and impact of a potential move to cloud ERP, including implementation (if pursued).
Administrative Operations	Enable improvements to overall business processes and supporting technology across campus.
Information Technology	Enhance quality and delivery of IT services, along with underlying systems, capabilities, processes, and staff support.
Cybersecurity	Enhance security measures across campus and address challenges quickly with minimal impact to Auburn.

Notable Projects Currently In-Flight

Conduct ERP (Banner) Strategy

- Determine if Banner can meet our future needs
- Consider moving to a modern ERP system (e.g., Oracle, Workday)

New AU Access Portal

- Old AU Access software is no longer supported by the vendor
- Card based layout has resonated well with students

Implement Identity Access Management System

- Faster, more accurate provisioning of recourses based on role

Modernize Timekeeping System

- Reduce the number of physical timeclocks around campus

Update in-house developed Travel and Expense System

- Deprecate Auburn developed code to reduce technical debt

Thank you!

<https://aub.ie/modernization>

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